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August 22, 2007

Dear Thorsten,

The Grand Hotel Europe has been undergoing reviews by the Seven Stars and Stripes for several times now, and we are very satisfied by our cooperation. On the one hand, we receive positive endorsement from the professional team of the inspectors, which in its term serves as great global advertising.

On the other hand, the review process helps us to eliminate service shortcomings, and shared experience from the Seven Stars and Stripes Team allows us to further improve our product, so we can better please and positively surprise our customers.

Best regards,

Thomas Noll General Manager

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